Sent: Monday, September 10, 2018 2:11 PM

To: Insurance Review Subject: Insurance costs

In order for insurance cost to remain reasonable for everyone the insurance companies need to take responsibility on what they pay out when it comes to performing any type of repairs. I have dealt with insurance companies in my line of work. Something that the consumer has to pay is always lower but the moment you are billing insurance it is three times the amount. This practice must first be stopped. And there are many other ways that cost go up, insurance paying for parts not used in repairs, insurance adjusters being paid under the table by customer to put more on their claims. And last better investigations to find customers that are abusing the system and submitting false claims.